

## What happens if I get a ticket?

If you get a ticket, you have a few options:

Pay the fine at City Hall or <u>online</u> within 30 days to avoid extra fees. Dispute the ticket within 14 days by using the <u>online</u> <u>form</u>.

Do nothing. This will result in extra fees, your ticket will go to collections.

If you pay within 30 days, you avoid extra charges. After 30 days, a \$25 late fee will be added to the original fine.

If you dispute the ticket, the 30-day deadline pauses until the dispute is resolved. In most cases we will respond by email, so please provide your email address on the <u>dispute form</u>.

If your dispute is successful, you owe nothing. If it's unsuccessful, you can request a hearing with a provincially-appointed Adjudicator (who is not a City employee). These are scheduled 4 times/ year. Adjudication is your opportunity to have a face-to-face meeting and explain why you should not have to pay for your ticket.

If you lose the hearing, you pay the original fine plus \$25 to <u>help cover the cost of the adjudication</u>.

If you ignore the ticket, after 60 days you'll receive a final notice letter. This letter will tell you that you are required to pay your original fine plus \$25. If you still don't pay after an additional 60 days, your ticket goes to collections, which hurts your credit score.