

Community Safety Hub

VISION

Strengthening communication, collaboration, education and collective action among partners in order to work effectively for a safe, clean* and inclusive downtown

Communication



- Respect mandates/roles of partners
- Communicate in a safe, honest and transparent manner
- Meaningfully engage to help members understand each other's viewpoints
- Serve as a bridge for the work in the community (seek input from or include other key agencies)
- Commit to ensuring the success of the Hub model
- Coordinate external communications

Education



- Foster continual learning of partner organizations' duties & roles
- Educate the public on successes, challenges & insights from the team's work
- Educate clients on various services & supports available from partner agencies
- Commit to continuous learning to inform & improve the collective process

Collaboration



- Work together in an inclusive and collaborative manner towards shared goals
- Acknowledge strategies may not have 100% "buy-in" but make concerted effort to find "common ground"
- View things as an interconnected system - not just its individual parts
- Recognize & accept that collaboration is a process
- Cultivate shared ownership
- Enable participation - include the voices of people with lived experience
- Consider all viewpoints & diversity of perspectives to ensure sustainable solutions

Collective Action



- Develop short, medium, long term action plans to support implementation activities
- Establish performance indicators (based on organization's current indicators/data collection) to accompany action plans
- Participate in the generation of ideas & strategies to develop solutions that meet the Hub vision
- Apply an equity lens to decision making
- Explore gaps and opportunities in existing and future collective activities

Action Planning

*refers to partner agencies' interest/role in providing services to ensure the physical space is clean and includes things such as graffiti removal, litter pick-up, biohazard clean-up etc.